

How to Integrate your Escapia PMS to your Lynx Account



This document covers two different aspects of Integrating Escapia:

- I. Enabling the Integration from Escapia**
 - a. 3 Easy Steps: Detailed Instructions is outline in this document**
- II. Completing the Setup in Escapia**

Step 1: HomeAway Software customer must Email Escapia

When a HomeAway Software customer (you) is ready to work with a Partner (), the customer needs to enter a case with their respective software support team.

E.g. email to support@escapia.com

Message to support should read like: “Please enable as a HSAPI partner in our account.”

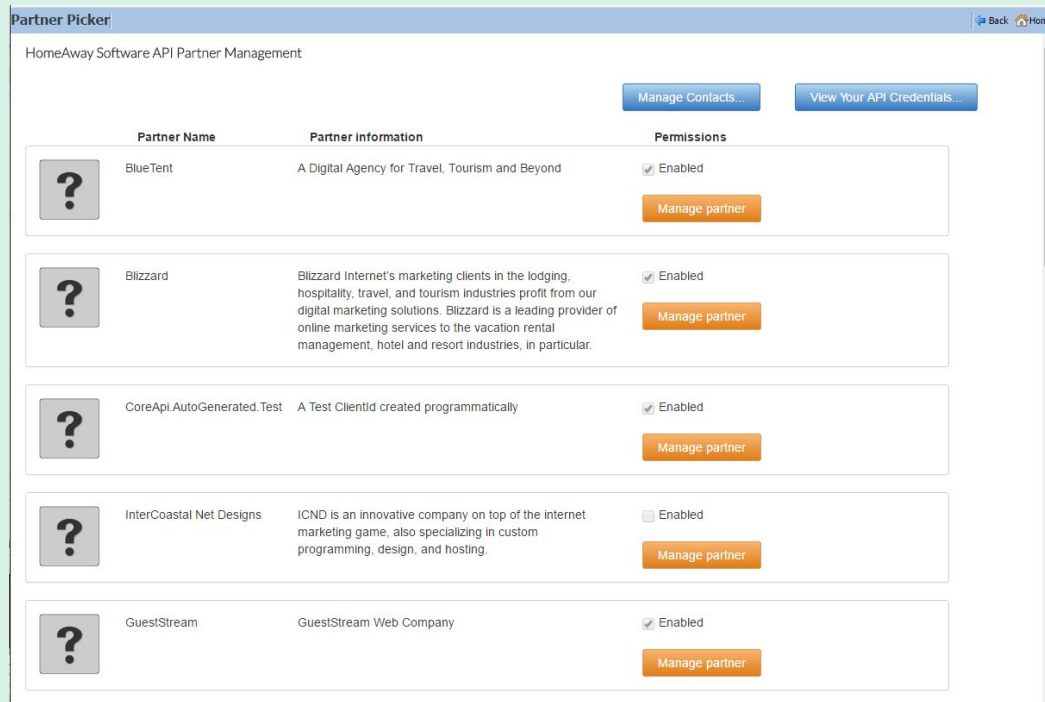
Step 2: PMC's then activate and set permissions via the Partner Picker

- 2.1 Once added to your account by the HA Software support team, the PMC's must then activate and set permissions via the Partner Picker:






EscapiaVRS - Admin > Setup > HomeAway Software Partner

The screenshot displays the EscapiaVRS Admin interface. At the top, there is a search bar containing the text "RES, BKG, Unit, Contact, JE, SVC, Report". Below the search bar is a navigation menu with tabs for Reservations, Front Desk, Contacts, Marketing, Housekeeping, Units, Service, Accounting, and Admin. The Admin tab is currently selected, and a dropdown menu is open, showing the following options: Setup, Reports, New Owner Portal, Units, Offices, Locations, Business, Audit Configuration, OwnerWeb, Correspondence, Seasons, Custom Seasons, Web Sites, EscapiaNET, and HomeAway Software Partner. A red arrow points to the HomeAway Software Partner option. The main content area shows a "Home" banner with the text "Escapia® Customer Home" and a "Customer Support Announcement" for "2016 Year End Resources" dated Tuesday, January 3, 2017 8:14:00 AM. The announcement includes tags for support, 2017, year end, and 2016. On the left side, there is a sidebar with links for Home, Search Self Help Articles, View Training, EscapiaNET Distribution, and HomeAway Software Blog.

2.2 As a modular feature, the partner picker will look the same in both systems, shown here: Locate Partner, and then click Manage Partner.



The screenshot displays the 'Partner Picker' interface within a browser window. The title bar reads 'Partner Picker' and includes 'Back' and 'Home' navigation buttons. The main content area is titled 'HomeAway Software API Partner Management'. At the top right, there are two buttons: 'Manage Contacts...' and 'View Your API Credentials...'. Below these, a table lists several partners. Each row contains a placeholder icon (a question mark in a square), the partner's name, a brief description of their services, and a 'Permissions' section with an 'Enabled' checkbox and a 'Manage partner' button.

Partner Name	Partner Information	Permissions
 BlueTent	A Digital Agency for Travel, Tourism and Beyond	<input checked="" type="checkbox"/> Enabled Manage partner
 Blizzard	Blizzard Internet's marketing clients in the lodging, hospitality, travel, and tourism industries profit from our digital marketing solutions. Blizzard is a leading provider of online marketing services to the vacation rental management, hotel and resort industries, in particular.	<input checked="" type="checkbox"/> Enabled Manage partner
 CoreApi.AutoGenerated.Test	A Test ClientId created programmatically	<input checked="" type="checkbox"/> Enabled Manage partner
 InterCoastal Net Designs	ICND is an innovative company on top of the internet marketing game, also specializing in custom programming, design, and hosting.	<input type="checkbox"/> Enabled Manage partner
 GuestStream	GuestStream Web Company	<input checked="" type="checkbox"/> Enabled Manage partner

2.3 When the Edit Permissions page loads, select the Enable Partner, Can Access Unit Addresses and Can Access Unit Door Codes check box at the top of the page:

Enable Partner

Data authorization permissions

Can Access Unit Addresses
 Can Access Unit Door Codes

Method access permissions

<input type="checkbox"/>	Name	Description	Method Type
Reservations			
<input type="checkbox"/>	addReservationCharge	Add an ad-hoc charge to a reservation	Create
<input type="checkbox"/>	addReservationPackages	Allows customizing a reservation	Update
<input type="checkbox"/>	cancelReservation	Allows cancelling a reservation	Update
<input type="checkbox"/>	createReservation	Allows creating a reservation	Create
<input checked="" type="checkbox"/>	getReservationById	Allows getting a reservation by reservation id	Read
<input checked="" type="checkbox"/>	getReservationByNumber	Allows getting a reservation by reservation number	Read
<input checked="" type="checkbox"/>	listReservationTypes	Lists reservation types that can be used	Read
<input checked="" type="checkbox"/>	searchReservationSummaries	Allows searching reservation summaries	Read
<input type="checkbox"/>	updateReservation	Allows updating a reservation	Update
<input type="checkbox"/>	updateReservationMetadata	Allows updating specific metadata for a reservation	Update
<input type="checkbox"/>	updateReservationOccupancyStatus	Updates the reservation occupancy status, such as checking in	Update
Quotes			
<input checked="" type="checkbox"/>	generateMultiQuote	Allows generating multiple reservation quotes simultaneously	Create
<input checked="" type="checkbox"/>	generateQuote	Allows generating a reservation quote	Create
<input checked="" type="checkbox"/>	generateReservationPackagesQuote	Allows customizing a reservation quote	Update

Enable the following additional API methods:

- Everything that you see checked in the above image and also the following three:
- **UpdateReservationMetadata**
- **SearchUnitSummaries**
- **SearchReservationSummaries**

Complete the Setup in Escapia

2.4 Click Save.

Once saved, the Partner should have the access necessary to begin working with your property and reservation data. For additional assistance, please contact your software support group.

Step 3: Email

Email support@co informing the permissions are enabled. Lynx will continue with the software setup afterwards.

Once Lynx completes the setup, the software will send the access code back to Escapia syncs updates to and from Escapia every hour.

Setting up Messaging and Tags

To have it show up in correspondence, you use “tags”.

For Escapia correspondence, you use the tag: **<Booking_LockCode>**

This is how we use it in our “Welcome Package” template we created in Escapia Correspondence Templates

Home Access



To enter the home, you will type your personalized code into the keypad of the electronic door lock. Start by pressing the **SCHLAGE** emblem at the top of the lock. Enter your 4 digit personalized code: **<Booking_LockCode>**. A checkmark will appear if successful, and you will be able to open the door.



Your personalized door access code is: <Booking_LockCode> - Be sure to provide this code to other adults in your group. Your door code will be active at 4:00 PM.










Doors should be locked when you leave the home. To lock the door, enter your personalized code: **<Booking_LockCode>**, you will hear the deadbolt turn and lock.







Glad2HaveYou Messaging and Tags

Item Details

Title  
Door Lock - Access Code

Description  

B **I** **U**       Format  Font  Size 




     Source 




Your personalized door access code is (Reservation.DoorCode).

To enter the home, you will enter your personalized 4-digit code into the keypad of the electronic door lock. Start by pressing the **Schlage** emblem at the top of the lock. This will light up the keypad. Enter your user code. A check mark will appear if successful, and you will be able to open the door.

Doors should be locked whenever you leave the home. To lock the door, enter your personalized code: (Reservation.DoorCode), and you will hear the deadbolt turn and lock.

Please note: Be sure to provide this code to other adults in your group.

Phone Number  
530-208-5001 

Email  
GuestServices@RnRVR.com 

For Glad2HaveYou, you use the tag: **(Reservation.DoorCode)**
We use this in the mobile app info. We created an “item” for Door Access:

Between the mobile app and the welcome package that is emailed to the guest, we have less than 5% of our guests call for help with the lock or because they do not remember the code.

Questions?

Contact support@getlynx.co
or your
Customer Success Manager